

**INVITATION TO BID**

**REQUEST FOR PROPOSAL (RFP)**

**GOVERNMENT PENSIONS ADMINISTRATION AGENCY**

The Government Pensions Administration Agency (GPAA) is a government component which reports to the Minister of Finance and administers funds and schemes on behalf of the Government Employees Pension Fund (GEPF), the largest pension fund in Africa, and National Treasury. It thus administers the pension affairs of approximately 1.7 million government employees and those of pensioners, spouses and dependants.

To meet the needs of our changing client base, the GPAA is modernising. In order for this modernisation to be effective, we are looking to make use of skills and goods from experienced and enthusiastic individuals and companies from all disciplines who are interested in contributing towards positive change. If this is you or your company, please put together a bid and proposal for the tender detailed below:

**BID GPAA 16/2018: CRM STRATEGY, TRAINING AND INTERGRATION BID AT GOVERNMENT PENSIONS ADMINISTRATION AGENCY.**

Bid documents will be available on the following website: [www.gpaa.gov.za](http://www.gpaa.gov.za). on the 23rd November 2018.

A compulsory briefing session will be held Friday, 30 November 2018 at 10:00am, at the offices of the Government Pensions Administration Agency, 34 Hamilton Street, Arcadia, Pretoria. Late arrivals will not be permitted.

**Closing date**: Tuesday, 18 December 2018 at 11:00am. **Late bids will not be accepted**.

All bids must be deposited in the Bid Box at the GPAA offices on 34 Hamilton Street, Arcadia, Pretoria on or before the closing date and time.

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| **Enquiry** | **Email contact** | **E-mail contact** |
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